

WARRANTY POLICY



Part Name	Warranty Period	Warranty Covered	Not Covered
Frame (Hercules Shurveer Model only)	5 Years	Threading issues, pull out, alignment, broken due to design or manufacturing defects, paint peel-off, weld parts missing.	Dents. Fading after 6 month from sales.
Frame & Fork	2 Years		Deformed, damaged due to accident.
Chain Wheel, Free Wheel, Hub, BB Axle, Pedal	1 Year	Functional issue, thread issue, plating defect, alignment, broken, hole offset/missing, axle broken.	Deformed, damaged due to accident.
Rim	1 Year	Plating defect, broken due to manufacturing defects, hole missing.	Deformed, damaged due to accident.
Saddle	1 Year	Bottom rod pull out, base broken.	Rexin torn
Handle Bar & Stem Assy	1 Year	Thread Issue, plating issue, broken due to manufacturing defects.	Deformed, damaged due to accident.
Tyre	6 Months	Worn out, fitment issue, tyre damage due to manufacturing defects.	Cut mark, puncture.
Tube	6 Months	Air retention, puncture due to manufacturing defect, splice open, valve defect.	Tube blast, puncture.
Chromium plating parts - Brake Set(STD)	6 Months	Thread Issue, plating issue, broken due to manufacturing defects.	Deformed, damaged due to accident.
Chromium plating parts - Carrier(STD)	6 Months	Thread Issue, plating issue, broken due to manufacturing defects.	Deformed, damaged due to accident.
Chromium plating parts - Spokes & Nipple	6 Months	Thread Issue, plating issue, broken due to manufacturing defects.	Deformed, damaged due to accident.
Centre Stand/Side Stand	6 Months	Spring loose/non-function.	Damaged/coating defects/scratches.
Painted Chain Cover/Mud Guards (MS)	6 Months	Plating defects - peel-off, rusted & clamp broken.	Deformed, damaged due to accident.
Above All			Accidents, misuse, abuse or other improper treatment.
Above All			Beyond warranty period.
Basket		Not covered under warranty.	
Fasteners - Seat Bolt, CC Clamps, Fasteners, etc		Not covered under warranty.	
Plastic Parts (Brake Lever, Chain Covers, Mudguard, Grip, Bact Rest Assy, Trainer Wheel)		Not covered under warranty.	
Shifters		Not covered under warranty.	
Derailleurs F & R		Not covered under warranty.	
Brake- Disc Plate		Not covered under warranty.	
Disc Unit		Not covered under warranty.	